

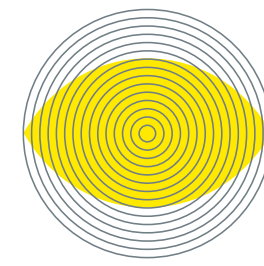
How to use:

- Put this poster up in a place where lots of people either pass by or spend time. A common area or cafeteria would be a good place.
- Put out lots of pens and post-it notes beside the poster.
- Let the team know where it is and ask them to write down any ideas they might have. There are some top tips here to get people started.

Top tips:

If you are struggling to come up with ideas, ask yourself some of the questions below:

- How can we help make our customers lives better?
- What isn't working well at the moment?
- What do we know works well in other places?
- What are we doing well but think we could improve or deliver to more people?



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